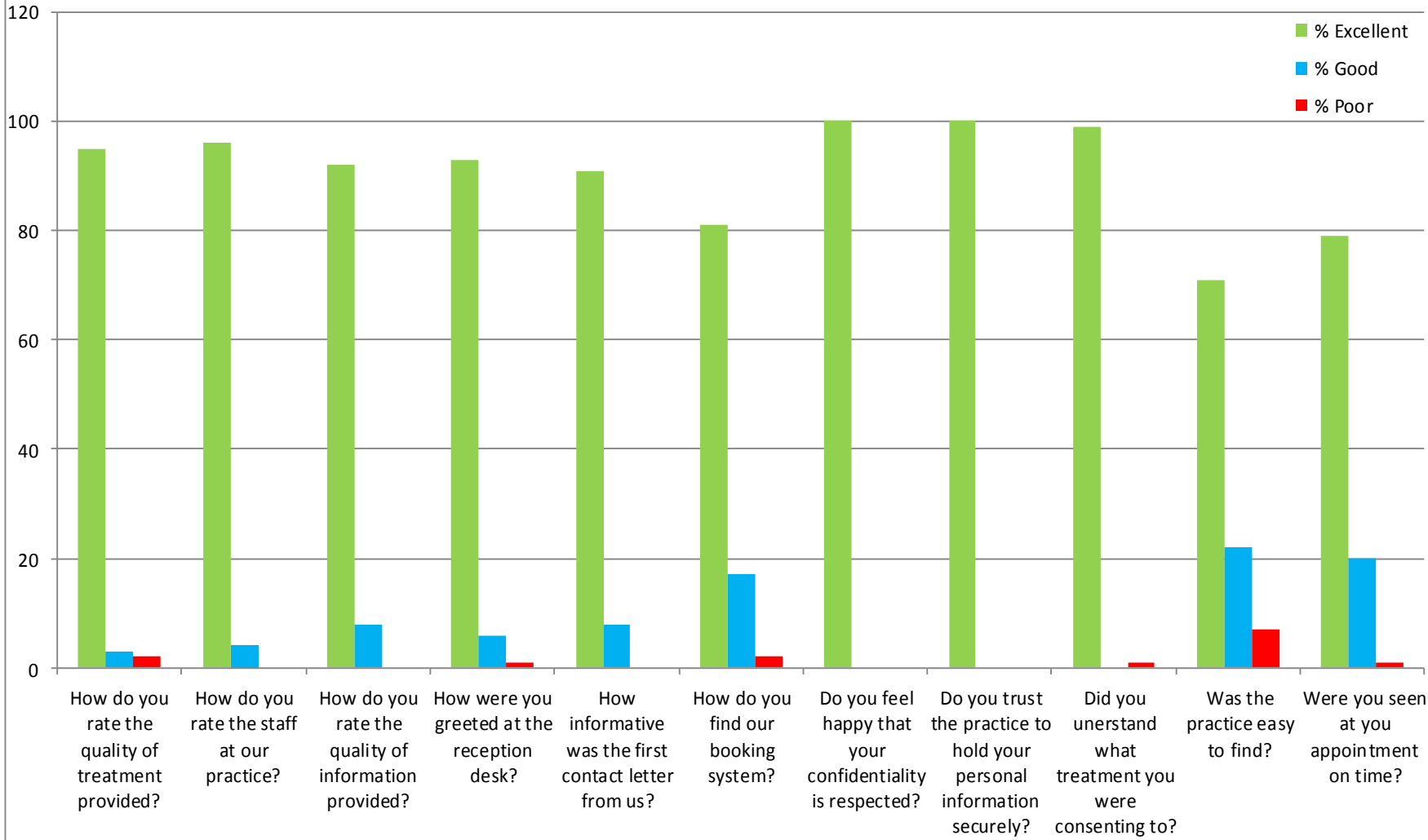




## Patient Satisfaction Survey 2013 - overview of results.



In our last survey 100% of our patients rated us as excellent, very good or good; of which 96% rated us as excellent or very good. Here is a selection of comments made by our patients in our November 2013 survey:



*“Very happy with service. Staff are always friendly and helpful.  
I would recommend to others.”*

*“I would like to thank David Gale and all staff involved with my treatment. You've transformed me and my smile, I am so unbelievably grateful to you all.”*

*“Exceptional service by a great team, amazing results well done.”*

*“Professional and efficient from start to finish.”*

*“I find the service that I have been given has been marvellous and everyone that I have seen have been extremely friendly and I have always felt very comfortable and relaxed coming to all my appointments. Thank you.”*

*“We cannot fault the treatment & service we have received by David Gale and his team keep up the good work.”*

*“Continuous first class treatment with excellent end results.”*